

## Terms and conditions

### General

These general terms and conditions apply to all legal relationships in which Prodecoys act as a supplier of products.

### Shipping costs

All prices of the products are exclusive of shipping costs unless stated otherwise. We ship all over Europe and abroad. The following shipping costs are applied, specified per country:

<b>Country</b>	<b>shipping costs</b>	<b>free shipping for orders above</b>
Netherlands	€ 6,95	€ 100
United Kingdom	€ 11,75	€ 200
Belgium	€ 11,75	€ 200
Germany	€ 11,75	€ 200
France	€ 11,75	€ 200
Denmark	€ 11,75	€ 200
Poland	€ 11,75	€ 200
Hungary	€ 11,75	€ 200
Luxembourg	€ 11,75	€ 200
Austria	€ 11,75	€ 200
Czech Republic	€ 11,75	€ 200
Ireland	€ 21,50	€ 300
Finland	€ 21,50	€ 300
Sweden	€ 21,50	€ 300
Slovakia	€ 21,50	€ 300
Bulgaria	€ 21,50	€ 300
Estonia	€ 21,50	€ 300
Italy	€ 21,50	€ 300
Croatia	€ 21,50	€ 300
Latvia	€ 21,50	€ 300
Lithuania	€ 21,50	€ 300
Portugal	€ 21,50	€ 300
Romania	€ 21,50	€ 300
Slovenia	€ 21,50	€ 300
Spain	€ 21,50	€ 300
Norway	€ 31,00	€ 350
Iceland	€ 31,00	€ 350

### Delivery and delivery time

Orders placed before 3 p.m. are always processed the same day and delivered to the postal company, if in stock. If a product is not in stock, this is always stated in the description of the product. The delivery time will depend on the specific destination of the order.

## **Pay safely**

We offer different payment methods; Paypal, bank transfer, credit card and iDeal.

Paypal is a widely used payment method especially for payment to a foreign currency. A direct bank transfer is also possible. When a direct bank transfer is chosen an email will be send with instructions and account number. For credit card it is possible to pay with Visa, MasterCard, American Express and Maestro. iDeal is the most used payment method in the Netherlands. With iDeal, you can securely arrange the electronic payment of your order via our site at Rabobank, ABN AMRO, SNS Bank or ING. As a rule, the payment is processed the same working day

## **Return of products**

Products purchased from Prodecoys can be exchanged and / or returned within 14 days of receipt, provided you still have the invoice, the purchase has not been used and the products are still in the original packaging. The costs for the return shipment are for the account of the buyer / consumer.

When you have received a broken product, it will be exchanged free of charge for the exact same product, provided you still have the invoice, the purchase has not been used and the products are still in the original packaging. For this, you have to contact [info@lokganzen.nl](mailto:info@lokganzen.nl) within 14 days of receipt

## **Satisfaction guarantee**

If you are not satisfied after receiving the article or if you have questions about an article, you can send an email to [info@lokganzen.nl](mailto:info@lokganzen.nl)

## **Prices**

Prodecoys cannot be held liable for deviations in prices, images and texts.